

JOB DESCRIPTION

JOB TITLE: SENIOR NETWORK ENGINEER
DEPARTMENT: INFRASTRUCTURE
REPORTS TO: DIRECTOR, INFRASTRUCTURE
FLSA STATUS: EXEMPT

Summary

Provide technical and project management leadership to the Infrastructure team in maintaining, troubleshooting, and documenting existing 24/7 Infrastructure and ongoing upgrades. Full hands-on participation in Infrastructure design, development and optimization. Work closely with other Mastercard departments to ensure Infrastructure redundancy, proper failovers, and enhance performance.

Essential Duties and Responsibilities

- Assist in the design, installation, and configuration of network devices with the Infrastructure Team.
- Ensure monitoring and alerting of all critical network devices.
- Use monitoring to help find areas for improvement.
- Help improve monitoring and alerting processes.
- Assist in the day to day administration of servers and network devices.
- Manage users, permissions, and email.
- Some desktop support may be required.
- Manage system back up and restores.
- Troubleshoot network, server, and application issues as they arise.
- Assist in the documentation of multiple data centers.
- Actively be involved in projects to expand / migrate our infrastructure.

Education and Experience

- BS/BA degree or equivalent in computer science, engineering or related discipline.
- 7 - 10 years of experience in a job requiring strong technology infrastructure expertise, problem solving and analytical skills.
- Experience managing Windows Servers in Active Directory Domains
- Experience with Red Hat Enterprise Linux Servers a big plus
- Experience in Network and Systems Security. A plus: Cisco and Palo Alto firewalls, as well as F5 Load Balancers.
- Working knowledge of VMware vSphere and virtualization principles
- Experience with Octopus or Jenkins a plus
- Knowledge of administering Couchbase, Redis, Splunk a big plus
- Knowledge and experience with PCI is a big plus

Skills and Competencies

- Demonstrated success performing analysis of large, complex, cross-functional projects.
- Ability to concurrently handle multiple projects.

- Excellent verbal and written communication skills and the ability to interact professionally with a diverse group of executives, managers, and subject matter experts.
- Excellent specification and technical document writing skills with demonstrated ability for critical thinking.
- Diplomacy, tact and relationship building skills.
- Must have a desire for achieving excellence in customer satisfaction, process and product quality and reliability.
- Knowledge of electronic billing and payment processes, disciplines and standards is a plus.
- Must be extremely detail-oriented.

To apply, please send resume to careers@transactis.com